



Empire College London

Consumer Protection Statement

Empire College London is required under the Consumer Protection Law to ensure that the information we provide to you is accurate, easily accessible and covers what is necessary for you to make an informed choice.

Consumer protection law covers all students of the college. Therefore the college commits to:

- provide students with clear, accurate and timely information so they can make an informed decision about what and where to study
- ensure that the terms and conditions are fair and easily accessible
- ensure that the complaint handling procedures are accessible, clear and fair
- gather and act on student and staff views during information review cycles

For further information, please visit: <https://www.gov.uk/government/publications/higher-education-providers-short-guide-to-consumer-protection-law>